

WIDE AREA NETWORK MANAGEMENT

ONE SOURCE. ONE COMPANY. BUILT FOR PERFORMANCE. BUILT FOR ENTERPRISE.

COMCAST BUSINESS HAS THE NETWORK, RESOURCES AND EXPERTISE TO DELIVER END-TO-END MANAGED SERVICES SOLUTIONS

We know how to run a network; we run one of the largest communications networks in the country.

Comcast Business can help your organization:

- Leverage cost savings and industry expertise
- Simplify network management
- Improve network performance

NEXT-GEN BROADBAND NETWORKS CONTINUE TO REPLACE LEGACY T1 & MPLS TECHNOLOGIES

Comcast Business can design, test, deploy and manage the next-gen broadband networks enterprise customers need to meet their strategic business objectives and gain the competitive edge in their industry. Comcast Business Managed Services deliver:

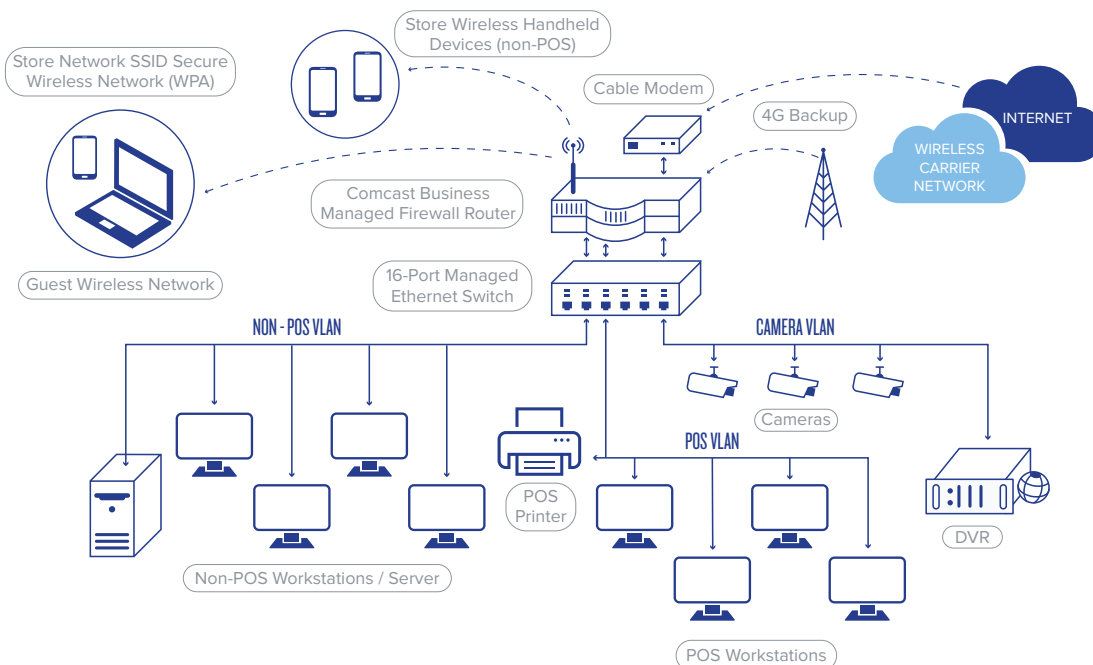
- Scalable solutions designed for large, geographically distributed enterprises
- Redundancy, resiliency and optimized performance
- High availability, high speed networks

COMCAST BUSINESS PROVIDES THE DESIGN, DEPLOYMENT AND MANAGEMENT OF CUSTOM ENTERPRISE WAN SOLUTIONS

Comcast Business has the ability to deliver a nationwide end-to-end solution, helping customers take their solution from the drawing board to implementation to on-going management and support. With Comcast Business Managed Services, customers receive simple, secure and reliable solutions for their wide area network (WAN) and local area network (LAN) needs through cost competitive voice, data, and support services.

- Ability to provision service nationwide
- Store-level network visibility through Customer Care Portal
- US-based help desk services and 17 Network Operations Centers (NOC)

ILLUSTRATIVE CUSTOMER NETWORK WITH MANAGED ENTERPRISE SOLUTIONS



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COMCAST
BUSINESS
B4B

MANAGED ENTERPRISE SOLUTIONS

Managed Services*

MANAGED CONNECTIVITY

- Managed Broadband
- Wide Area/Metro Ethernet
- Cellular Data

MANAGED SECURITY

- Firewall
- VPN
- UTM

MANAGED BUSINESS CONTINUITY

- Cellular Data
- Fixed Line

MANAGED WIFI

- Basic, Advanced, Premium, Custom

MANAGED ROUTER

- Virtual Private Network
- High Availability option supported
- Custom Configuration

MANAGED VOICE

- Nationwide Coverage

*Comcast Business provides rental, sales or existing CPE options for equipment in conjunction with Managed Services offerings.

Professional Services

MAINTENANCE

- Same Day
- Next Day

HELP DESK

- Advanced Help Desk Support

MONITORING

- Proactive Monitoring
- Proactive Management

Comcast Business is a part of Comcast, a Fortune 50 company and technological leader.

YOU CAN'T BUILD THE BUSINESS OF TOMORROW ON THE NETWORK OF YESTERDAY.

Comcast Business provides advanced communication solutions to help organizations of all sizes meet their business objectives. Through a next-generation network that is backed by 24/7 technical support, Comcast Business delivers Managed Enterprise Solutions for cost-effective, simplified communications management.

ABOUT COMCAST

24.7 MILLION

Internet customers, the biggest ISP in the U.S.

149,000

fiber route miles – a diverse network with national reach

\$5+ BILLION

capital investment in business services since 2010

159,000

employees across the United States

\$80.4 BILLION

in revenue

PROFESSIONAL FIELD SOLUTIONS

Field Services

PROFESSIONAL INSTALLATION

- Technology Integration
- Test & Turn-up
- On-premise Installation

PROFESSIONAL TECHNICIAN SERVICES

- Break-Fix
- LAN/WAN Infrastructure
- Structured Cabling

WAN/LAN ASSESSMENT

- Site Surveys

DEPOT SERVICES

- Spares Management

EXCELLENT CUSTOMER SERVICE

- Four fully redundant Customer Care Centers located in Naperville, IL, Cincinnati, OH, Denver, CO, and Tampa, FL dedicated to Enterprise customers
- Seventeen Regional NOCs – with experienced technicians and engineers
- Customer Care to attend to issues 24/7/365

FOR MORE INFORMATION VISIT OUR WEBSITE AT:

business.comcast.com/enterprise/managed-enterprise-solutions

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