

MANAGED ENTERPRISE SOLUTIONS

WIDE AREA NETWORK

COMCAST
BUSINESS

COMCAST BUSINESS HAS THE NETWORK, RESOURCES AND EXPERTISE TO DELIVER END-TO-END MANAGED SERVICES SOLUTIONS

We know how to run a network; we run one of the largest communications networks in the country. Comcast Business can help your organization:

- Leverage cost savings and industry expertise
- Simplify network management
- Improve network performance

NEXT-GEN BROADBAND NETWORKS CONTINUE TO REPLACE LEGACY T1 AND MPLS TECHNOLOGIES

Comcast Business can design, test, deploy and manage the next-generation broadband networks enterprise customers need to meet their strategic business objectives and gain the competitive edge in their industry. Comcast Business Services delivers:

- Scalable solutions designed for large, geographically distributed enterprises
- Redundancy, resiliency, and optimized performance
- High-speed, high-availability networks

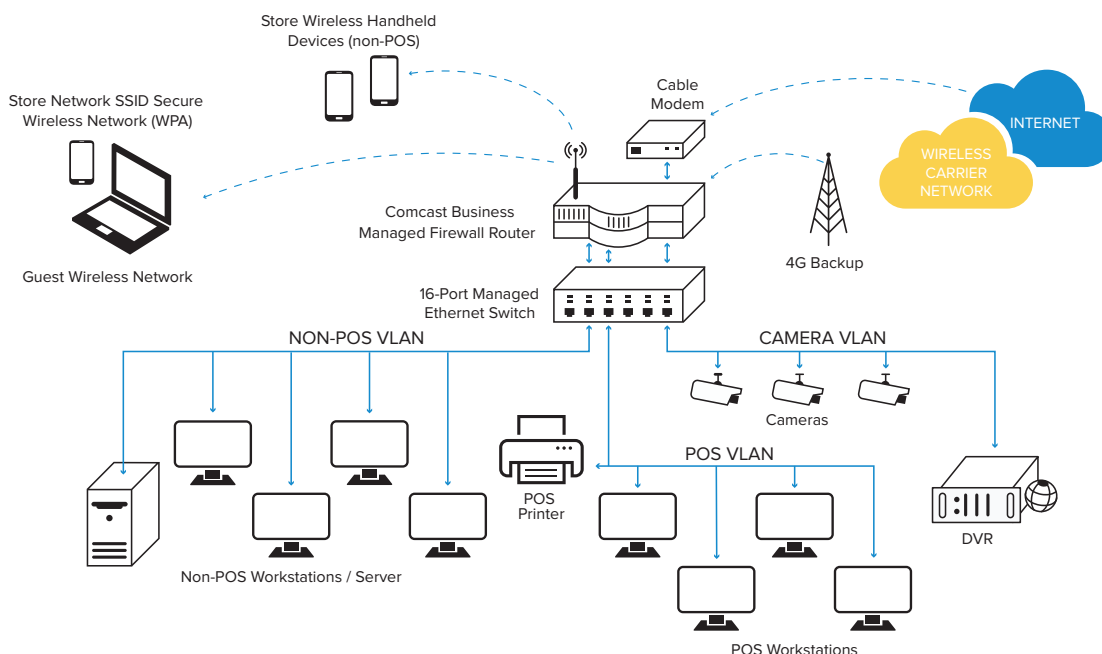
COMCAST BUSINESS PROVIDES THE DESIGN, DEPLOYMENT AND MANAGEMENT OF CUSTOM ENTERPRISE WAN SOLUTIONS

Comcast Business has the ability to deliver a nationwide end-to-end solution, helping customers take their ideas from the drawing board to implementation to ongoing management and support. With our Managed Services capability, customers receive simple, secure and reliable solutions for their wide area network (WAN) and local area network (LAN) needs through cost-competitive voice, data and support services.

- Ability to provision service nationwide
- Store-level network visibility through a Customer Care Portal
- Domestically-based Help Desk services and several regional Network Operations Centers (NOCs)

Comcast Business can provide a comprehensive WAN solution for customers, starting from initial concept to execution and continuing support.

ILLUSTRATIVE CUSTOMER NETWORK WITH MANAGED ENTERPRISE SOLUTIONS



MANAGED ENTERPRISE SOLUTIONS – MANAGED SERVICES*

Managed Connectivity <ul style="list-style-type: none"> Managed Broadband Wide Area/Metro Ethernet Cellular Data 	Managed Security <ul style="list-style-type: none"> Firewall VPN UTM 	Managed Business Continuity <ul style="list-style-type: none"> Cellular Data Fixed Line
Managed WiFi <ul style="list-style-type: none"> Basic, Advanced, Premium, Custom 	Managed Router <ul style="list-style-type: none"> VPN High-Availability Option Supported Custom Configuration 	Managed Voice <ul style="list-style-type: none"> Nationwide Coverage

MANAGED ENTERPRISE SOLUTIONS – PROFESSIONAL SERVICES

Maintenance <ul style="list-style-type: none"> Same Day Next Day 	Help Desk <ul style="list-style-type: none"> Advanced Help Desk Support 	Monitoring <ul style="list-style-type: none"> Proactive Monitoring Proactive Management
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PROFESSIONAL FIELD SOLUTIONS – FIELD SERVICES

Professional Installation <ul style="list-style-type: none"> Technology Integration Test and Turn-up On-Site Installation 	Professional Technician Services <ul style="list-style-type: none"> Break/Fix LAN/WAN Infrastructure Structured Cabling 	WAN/LAN Assessment <ul style="list-style-type: none"> Site Surveys
Depot Services <ul style="list-style-type: none"> Spares Management 		

EXCELLENT CUSTOMER SERVICE

- Four fully redundant Customer Care Centers located in Naperville, IL, Cincinnati, OH, Denver, CO, and Tampa, FL dedicated to nationwide support of Enterprise customers
- Seventeen Regional NOCs – with experienced technicians and engineers
- Customer Care available 24/7/365

ABOUT COMCAST BUSINESS

Comcast Business is a part of Comcast, a *Fortune 50* company and technological leader. Comcast Business provides advanced communication solutions to help organizations of all sizes meet their business objectives. Through a next-generation network that is backed by 24/7 technical support, Comcast Business delivers Managed Enterprise Solutions for cost-effective, simplified communications management.

24.7 million

Internet customers, the biggest ISP in the U.S.

149,000

fiber route miles – a diverse network with national reach

\$5+ billion

capital investment in business services since 2010

159,000

employees across the United States

\$80.4 billion

in revenue

FOR MORE INFORMATION VISIT OUR WEBSITE AT:
business.comcast.com/enterprise/managed-enterprise-solutions

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